

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

William G. GROVENBURG

Application No.: 10/627,619

Filed: July 28, 2003

Group Art Unit: 2616

Examiner: Yuen, Kan

Docket No. 10030630-1

Confirmation No. 4323

For: TROUBLESHOOTING A SPECIFIC VOICE OVER INTERNET PROTOCOL  
(VOIP) TELEPHONE CALL TRANSMITTERD OVER A COMMUNICATIONS  
NETWORK

SECOND RESPONSE

**MAIL STOP Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

SMITH FROHWEIN TEMPTEL  
GREENLEE BLAHA LLC  
Customer No. 35856

Sir:

In response to the non-final Office Action mailed by the U.S. Patent and Trademark Office on November 5, 2007, Applicant submits the following amendment and remarks.

Claims are listed beginning on page 2 of this paper.

Remarks begin on page 8 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those which may otherwise be provided for in documents accompanying this paper. However, in the event that additional extensions of time are necessary to allow consideration of this paper, such extensions are hereby petitioned under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to Agilent Technologies' Deposit Account No. 50-1078.

I hereby certify that this correspondence, including any items indicated as attached or included, is being electronically transmitted via EFS-WEB to the United States Patent and Trademark Office, on the date indicated below.

Date: 02/05/08 \_\_\_\_\_ /Lawrence D. Maxwell/ \_\_\_\_\_  
Lawrence D. Maxwell, Reg. No. 35,276